

Personal Assistant



CELLULAR NOTIFICATION OF NEW MESSAGES

Your VRI real estate service is capable of paging your existing cellular telephone. Each time a message is received it will call (page) your cellular phone. The number that will be displayed each time is 214-432-1894. This is your notification that you have a new message. If you are away from your phone you need to check your missed call log – it is helpful if you program 214-432-1894 to display as VRI so you recognize it is a voicemail message page. You will need to call your VRI real estate service and log-in to play the message.

Helpful Hints:

1. Program your phone to display VRI when you receive a voice mail message. When you receive a call from 214-432-1894 and the number is highlighted, press options then go to save to address book, save to phone, name it VRI, then save. Once you have done this, each call from your VRI message center will display VRI so you know you have a message to retrieve. It is also helpful when you are checking your missed call log to know you have received a page from your message center and that you need to check your messages.
2. Program a special ring tone for your VRI message center calls. When it calls you and plays the special ring tone – you know that it is a voice mail message and you do not need to answer the phone. You will know that your regular ring tone is for live telephone calls and the special ring tone is for VRI message center calls and you need to log-in to retrieve.

If you would like assistance in programming a special ring tone for Voice Retrieval calls and VRI to display on your missed call log please contact customer service at 972-380-8400 and press 1 – you'll be glad you did!

The
All New

Voice Retrieval

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