

Personal Assistant



CELLULAR NOTIFICATION WITH MESSAGE DELIVERY

Your VRI real estate service is capable of paging your existing cellular telephone with the added convenience of delivering the message to you on the phone call! Each time a message is received it will call (page) your cellular phone. The number that will be displayed on your phone is 214-432-1894. **If you answer the phone on the first or second ring you should hear your VRI message center asking you to enter your pass code. DO NOT PRESS THE STAR KEY.** You will have up to 1 minute to enter your passcode – the system will give you two beep tones every 5 seconds waiting for you to enter your passcode. You should enter your pass code only and then be able to play the new messages. If you do not answer the call, or play your new messages it will give you “reminder” calls for up to 8 hours. **You may call into your VRI message center to play your new messages and it will no longer page you until your next new message.** You will also have a “page” in your missed call log.

Helpful Hints:

1. Program a special ring tone for your VRI message center calls. When it calls you and plays the special ring tone – you know that it is a voice mail message and you do not need to answer the phone. You will know that your regular ring tone is for live telephone calls and the special ring tone is for VRI message center calls and you need to log-in to retrieve.
2. Program your phone to display VRI when you receive a voice mail message. When you receive a call from 214-432-1894 and the number is highlighted press options, then go to save to address book, save to phone, name it VRI, then save. Once you have done this each call from your VRI message center will display VRI so you know you have a message to retrieve. It is also helpful when you are checking your missed call log to know you have received a page from your message center and that you need to check your messages.
3. If you do not answer your phone during the 8 hour reminder period you will need to call your VRI message center and play your unplayed messages to turn paging back on.

If you would like assistance in programming a special ring tone for Voice Retrieval calls and VRI to display on your missed call log please contact customer service at 972-380-8400 and press 1 – you'll be glad you did!

The
All New

Voice Retrieval

3222 Skyline Dr., Bldg100
Carrollton, TX 75006

www.voiceretrieval.com Phone (972) 380-8400 • Fax (972) 380-0118